

Strategic Focus Areas Year One



California
DEPARTMENT OF TECHNOLOGY

With the awareness that this is not a substitute for a departmental strategic plan, but an effort **to create greater strategic clarity** and to get us all headed in the same direction, we want to share with you our strategic focus areas for Year One:

Organizational Sustainability

- ★ **To improve our reputation and make CDT more relevant to IT in the State of California by:**
 - Improving Service Delivery
 - Fostering Innovation
 - Providing Customer-Centric Quality Assurance
- ★ **To move CDT toward greater capacity and sustainability in our:**
 - Workforce
 - Operations
 - Financial Management
- ★ **To grow, mature, and transform CDT's service offerings** by taking the necessary steps to make them viable, sustainable, and aligned with customer needs.

Statewide IT Project Delivery

To improve Statewide IT Project Delivery and the planning, quality, value, and the likelihood of success of our customers' IT projects by strengthening CDT's statutory role of checks and balances -- "guardrail services" -- such as Project Approval Lifecycle, IT Procurement, and Project Oversight.

Statewide Information Security

To protect California's information assets by providing Statewide leadership and collaborating with partner departments in Information Security.

As we operationalize each of these strategic focus areas, it is important to remember that we have a common North Star Goal and a set of aspirational values that orient us, help shape our identity, and provide general direction.

- ★ *To become "One CDT" with an integrated service strategy and a shared identity and culture.*
- ★ *To show a commitment to **Delivery. Innovation. Quality Assurance.** In that order.*